

## Privacy Statement covent.ch

As of May 10, 2021

With this privacy statement, Dräger Schweiz AG (**Dräger** or **we**) informs you about how we process your personal data in connection with your use of the web portal [www.covent.ch](http://www.covent.ch) (**covent.ch**) as well as the Services and content available on [covent.ch](http://covent.ch) and related offers from Dräger (collectively the **Services**). Personal data is understood to be all information that relates to a specific or identifiable person.

### 1. Overview

We collect various personal data in the course of operating [covent.ch](http://covent.ch) and using our Services. This includes, for example, your contact data. If you have the result of a Covid-19 test linked to your user profile, we also process data on these test results. If, in connection with attending an event, you have your test result linked to your user profile verified by the event organizer, we will share the test result we have stored with the event organizer. In addition, we process personal data of Covent Stations and event organizers as well as their employees who cooperate with us. For all further details and information on your rights and on the person responsible for the data processing described here, please refer to this privacy statement.

### 2. Data controller and contact

Responsible for the data processing that we describe here is

Dräger Schweiz AG  
Waldeggstrasse 30  
3097 Liebefeld  
Schweiz

If you have any data protection concerns, you can contact us at the following address:

Dräger Schweiz AG  
Fachstelle Datenschutz  
Waldeggstrasse 30  
3097 Liebefeld  
[datenschutz@covent.ch](mailto:datenschutz@covent.ch)

### 3. Collection and processing of personal data

We process personal data that we collect in connection with the operation of [covent.ch](http://covent.ch) and the provision of the Services, in the context of business relationships and communication with (i) the private users of [covent.ch](http://covent.ch) and the Services (hereinafter **Users**), (ii) the test centers affiliated with [covent.ch](http://covent.ch) (hereinafter referred to as **Covent Station**; cf. the list available on [www.covent.ch](http://www.covent.ch)) and their employees, (iii) event organizers who verify test results communicated to them by users via

covent.ch, and (iv) other partners. To the extent permitted, we also obtain certain data from publicly accessible sources (e.g. press, Internet, commercial register, etc.) or receive such data from authorities and other third parties.

**If you are a user of covent.ch and our Services, we may process in particular the following categories of personal data about you:**

- **Personal data and contact details you provide during registration:** in particular, first and last name, residential address, nationality, telephone number, e-mail address, age, date of birth, gender, details of passport or identity card;
- **Data in connection with the use of covent.ch and our Services:** in particular tests performed (incl. date, time, Covent Station), test results, validity of test results (incl. duration), information in connection with the conclusion of the contract, information in connection with queries, complaints, information about blocked users, log-in data, information in connection with the purchase and billing of tests.

**If you are a Covent Station or work at a Covent Station, we may process the following categories of personal data about you in particular:**

- **Contact details you provide during registration:** in particular name, address, e-mail address, telephone number, contact person, gender, qualifications, authorizations;
- **Data in connection with the use of covent.ch:** in particular, tests performed (including date and time), training received (including date), information relating to the conclusion of the contract, information relating to queries, complaints, information on compliance with legal requirements, information on blocked users, log-in data, information relating to the billing of tests.

**If you are an organizer who wants to verify user-submitted test results via covent.ch:**

- **Contact details you provide during registration:** in particular name, address, e-mail address, telephone number, contact person, age, date of birth, gender, details of passport or identity card, qualifications, entitlements;
- **Data in connection with the use of covent.ch:** in particular, verified tests (incl. date and time), training received (incl. date), information in connection with the conclusion of the contract, information in connection with queries, complaints, information on compliance with legal requirements, information on blocked users, log-in data, information in connection with the billing of tests.

**We may also process the following categories of personal data about you:**

- **Technical data related to the use of covent.ch and our Services:** Server protocols (which are mostly non-personal data), in particular connection data, IP address and other identifiers (e.g. MAC address of the smartphone or computer, data from cookies and similar technologies), date and time of the visit to the website/web app, duration of the visit to the website/web app, requested Internet address (Uniform Resource Locator, URL), referrer URL (i.e. the Internet address of the website from which you accessed our website, if applicable with the search word used), browser type and version, operating system used., amount of data sent in bytes, location data;

- **Business data:** in particular, information on existing contracts, rights and obligations thereunder, correspondence in connection with contracts, parties involved, invoices, receivables, outstanding amounts;
- **Communication data:** in particular preferred communication channel, correspondence with Dräger;
- **Information that we learn in connection with official and judicial proceedings.**

#### 4. Purposes of data processing

We may process personal data in accordance with the provisions of the Swiss Data Protection Act (**FADP**) for the following purposes:

- **Contract performance:** We process personal data in direct connection with the conclusion and execution of contracts with users and Covent Stations within the framework of covent.ch and the provision of our Services. The purposes of data processing are primarily based on the specific content of the contract. This also includes, among other things, the processing of queries;
- **Fulfillment of legal obligations:** We process personal data to comply with our legal or regulatory obligations. If you work for a Covent Station, your personal data may also be affected in this capacity;
- **Offer and further development of covent.ch and our Services;**
- **Ensuring IT security and IT operations:** in particular troubleshooting, operation and further development of our IT systems and our web applications, authorizations;
- **Customer care:** in particular, maintenance and development of relationships with and management of users, communication, customer service and support;
- **Quality control:** in particular, preparing reports on covent.ch, compiling statistics, budgets, records and management information, organizing business operations, project management, developing and enhancing covent.ch and other Services;
- **Advertising and marketing:** in particular market and opinion research, web analysis and tracking (e.g. by means of Cookies), use, testing and optimization of demand analysis methods (e.g. tracking customer behavior and needs), improvement of our visibility, promotion of covent.ch;
- **Support of business contacts:** in particular, maintaining and developing relationships with and managing Covent Stations and event organizers, communications, support;
- **Risk management:** in particular, consultation with and data exchange with information agencies to identify disruptions and other risks;
- **Ensuring compliance:** in particular, reviewing compliance with legal and internal Dräger rules, conducting training, etc.;
- **Execution of corporate transactions:** in particular sale, purchase or transfer of business units, companies or parts of companies and related transfer of personal data;
- **Dealing with legal disputes:** in particular assertion of legal claims and defense in connection with legal disputes and official proceedings;

- **Self and third party protection:** in particular, protection of third parties and our employees, our data, business secrets and assets, as well as assets entrusted to us, safeguarding of house rights, security of our facilities and buildings;
- **Prevention and investigation of criminal offenses:** in particular, combating abuse, collecting evidence; conducting data analyses to combat fraud.

In addition, data collected in connection with covent.ch and our Services may also be analyzed for research and statistical purposes; however, this is done on an anonym and/or aggregated basis.

(all together **Processing Purposes**)

Insofar as you have given us consent to process your personal data for specific purposes, we process your personal data within the scope of and based on this consent, insofar as we have no other justification and we require such a justification. You can revoke your consent at any time, which, however, has no effect on data processing that has already taken place.

## 5. Cookies, tracking and other technologies in connection with the use of covent.ch

We use cookies and similar technologies that allow us to store information on your device or to access information stored on your device. This allows us to better understand user behavior, e.g. to provide covent.ch in a technically error-free, secure, user-friendly and demand-oriented manner:

- **Cookies:** These are small text files that are stored in the cookie file on your computer's hard drive when you visit our website. Through the use of cookies, your browser receives an identifier and shows it on request.

Most of the cookies we use are so-called session cookies. These save your entries while you navigate on the website within the same session (e.g. so that your shopping cart contents are not lost). Session cookies are automatically deleted after your visit to our website. In contrast, permanent cookies remain stored on your device over several sessions and enable us to recognize your browser the next time you visit the website (and, for example, to perform an automatic log-in or to display the website in your preferred language and according to your preferences). Such persistent cookies are deleted when their expiration date is reached or if you delete them beforehand.

Most browsers are preset to accept cookies.

- **Analysis tools:** We use Google Analytics on covent.ch. This is a service of Google LLC in the USA (**Google**) ([www.google.com](http://www.google.com)), with which we can measure and evaluate the use of the website (not personal). For this purpose, permanent cookies are also used, which Google sets. Google does not receive any personal data from us (and does not retain any IP addresses), but it can track your use of the website, combine this information with data from other websites that you have visited and which are also tracked by Google, and use this knowledge for its own purposes (e.g. controlling advertising). Insofar as you have registered with Google yourself, Google also knows you. The processing of your personal data by Google then takes place under the responsibility of Google in accordance with its data protection provisions. Google only tells us how our respective website is used (no information about you personally).

Cookies and similar technologies generally do not provide personal data, but only anonymous traffic data related to your device (e.g., your IP address) and statistical data (e.g., number and type of website visits). However, to the extent that the identifiers collected are classified as personal data by applicable law, we treat them as such. In addition, we sometimes combine non-personal data collected using these technologies with other personal data held by Dräger. When we combine data in this way, we treat the combined data as personal data for purposes of this privacy statement.

You can block or delete the cookies and similar technologies via the privacy settings of your browser and e-mail program, whereby deletion may affect the use of covent.ch under certain circumstances.

## **6. Disclosure of personal data**

Within Dräger, access to your data is granted to those departments that need it to fulfill the stated Processing Purposes.

In addition, we may disclose personal data to the following categories of recipients, provided that the disclosure serves to fulfill the aforementioned processing purposes:

- Commissioned data processors, including service providers and performance agents;
- Business partners, including dealers and distributors;
- Acquirers or parties interested in acquiring divisions, companies or other parts of Dräger;
- Other parties in potential or actual legal proceedings;
- Authorities and courts.

If we disclose personal data to third parties, the respective current data protection regulations of the third parties are also applicable.

Your test results will only be disclosed to third parties if you authorize the organizer or a third party to verify the test result via covent.ch by showing the corresponding test confirmation in connection with your visit to an event. In this case, we will inform the event organizer or the third party performing the verification of the date and time of the Covid-19 test performed as well as the test result. In addition, we may disclose test results to our contract processors (e.g. hosting providers), who process personal data for our purposes and in accordance with our instructions. We also reserve the right to disclose personal data in the course of fulfilling our legal and regulatory obligations and in the course of a transaction (e.g., if we sell the Covent.ch business or outsource it to a Dräger Group company).

## **7. Transmission of personal data abroad**

In principle, we do not transmit your personal data to recipients abroad. The data collected in connection with covent.ch and our Services are stored on servers in Switzerland.

However, you can also access your test results abroad if you are there and log in to covent.ch. In addition, we may also disclose data collected in connection with covent.ch and our Services in anonymized and aggregated form (e.g. in the form of statistics) to recipients abroad.

In exceptional cases, we may transfer your personal data abroad, provided that:

- You give your consent;
- It is necessary for the conclusion or execution of a contract with you;
- It is necessary to protect overriding public interests, to establish, exercise or enforce legal rights, or to protect the life or physical integrity of you or a third party; or
- You have made the personal data generally accessible and do not expressly prohibit its processing.

## **8. How long will your personal data be retained?**

We retain personal data as long as it is necessary for the purpose for which we collected it. If the personal data is no longer necessary for the fulfillment of the purpose, we usually delete it.

We usually retain the results of tests carried out within the framework of covent.ch for 6 months.

In individual cases, there may be a contractual or legal obligation to retain data (e.g. in accordance with the Swiss Code of Obligations, the Value Added Tax Act, the Federal Act on Direct Federal Taxes, the Federal Act on the Harmonization of Direct Taxes of the Cantons and Municipalities, the Federal Act on Stamp Duties, the Withholding Tax Act). We generally retain contract-related personal data for the duration of the contractual relationship and for ten years beyond the termination of the contractual relationship. For evidentiary purposes, we may store personal data for the duration of the applicable statute of limitations, which is usually five or ten years.

Deletion of personal data may be indicated if we are obliged to do so. We generally delete personal data that accumulates during the use of our Services (e.g. protocols, logs, analyses) after 6 months. Subject to an express contractual agreement, we are not obligated to you to retain personal data for a certain period of time.

## **9. Your rights**

You have following rights against us:

- Information about personal data concerning you;
- Correction, deletion or destruction of personal data
- Revocation of consent if the process of personal data is based on your consent. The revocation is possible at any time and is effective for the future. The revocation does not affect the lawfulness of the data processing that already took place until the revocation.

To exercise your rights, please contact the contact unit mentioned at the beginning of this document. The exercise of your rights generally requires that you can clearly prove your identity. We would also like to draw your attention to the fact that deleting your personal data may mean that Services are no longer available or can no longer be used, in whole or in part.

We reserve the right to restrict your rights within the framework of the applicable law and, for example, not to provide complete information or not to delete data.

You have the right to file a complaint with the competent data protection authority. In the case of a data controller in Switzerland, this is the Federal Data Protection and Information Commissioner (<http://www.edoeb.admin.ch>).

#### **10. Modification of the Privacy Statement**

Dräger may amend this privacy statement at any time without prior notice and communication. The current version published on the website [www.covent.ch](http://www.covent.ch) applies.

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